

Warranty Policy

ES ROBBINS Corporation guarantees its [AnchorBar](#)[®], Anchormat[®], Crystal Edge, and [Trans-Stat](#), chairmats to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage. Should any product during the warranty period, prove to be defective in material and/or workmanship, ES ROBBINS Corporation will, at its discretion, replace the product at no charge upon proof of purchase and provided that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chairmat; use of chairmat in an application not recommended by ES ROBBINS Corporation for that particular model; cutting or altering of the chairmat in any way by any individual or company other than ES ROBBINS Corporation or its designated agent; or use of the chairmat outdoors.



To file a warranty claim, click the button at the bottom of this page to obtain and submit a warranty claim form complete with proof of purchase. ES ROBBINS Corporation reserves the right to request damaged chairmats be returned to the factory for inspection before sending replacement product.

Some model chairmats may no longer be available. In warranties involving discontinued product, ES ROBBINS Corporation will provide, at its discretion, a chairmat with the specifications that most closely match the original type purchased.

IN NO EVENT WILL ES ROBBINS CORPORATION BE LIABLE TO CUSTOMER FOR DAMAGES FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES ASSOCIATED WITH ANY WARRANTY CLAIM.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.